

Your Avondale Community Guide
Official Publication of the City of Avondale

May - August 2020

Complimentary Copy



AVONDALE CITY COUNCIL

Mayor Kenneth Weise

Council Members:

Tina Conde

Pat Dennis, Vice Mayor

Bryan Kilgore

Veronica Malone

Curtis Nielson

Mike Pineda

CITY MANAGER

Charles A. Montoya

RAVE REVIEW EDITORIAL TEAM

Pier Simeri, Ingrid Melle, Noelene Richards

CITY COUNCIL MEETING SCHEDULE

Avondale City Council meeting agendas are posted online at least 24-hours prior to the meeting. To view meeting agendas or for a full schedule of meetings, visit www.avondaleaz.gov/councilmeetings. Contact the City Clerk's Office for more information at (623) 333-1000.

PLANNING COMMISSION

Meetings are held on the third Wednesday of the month at 6 pm at City Hall.

IMPORTANT PHONE NUMBERS

City Hall Main Number	(623) 333-1000
Animal Control	(623) 333-7012
Code Enforcement	(623) 333-2701
Employment Information	(623) 333-2200
Graffiti Hotline	(623) 333-2702
Sanitation/Recycling	(623) 333-4400
Traffic Hotline	(623) 333-7013
Water Billing	(623) 333-2005
Marketing	(623) 333-1600

ONLINE

www.AvondaleAZ.gov emailpublicinformation@AvondaleAZ.gov

MAILING ADDRESS

Avondale City Hall, 11465 W. Civic Center Dr. Avondale, AZ 85323



3 (CMA The RAVE is nationally recognized by City - County Communications & Marketing Association (3CMA) as an award-winning publication.

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Your RAVE Review On the Cover

uring this time of uncertainty, City of Avondale workers are here to provide essential services to keep your streets and neighborhoods safe and running smoothly. From our public safety first responders in Police and Fire-Medical to our sanitation and streets workers to our building inspectors and code officers, we're committed to Making Lives Better for our residents. Please wave to us when we see you out there – it makes our day!



This edition of the RAVE Review is your community guide to resources and information about the city. Events and programs were suspended at the time this edition went to press, but we hope to bring it all back in the next edition of the RAVE Review. #StaySafeAvondale

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Get Connected! Avondale has a myriad of virtual and digital ways to engage with your City. We invite you to follow, "friend," share and comment in the many ways the City provides.

City of Avondale official Social Media accounts can be found at: www.AvondaleAZ.gov/socialmedia

Nextdoor



City of Avondale, AZ

Facebook

- City of Avondale, AZ
- **Avondale Police** Department
- Avondale Fire-Medical
- Avondale Parks and Recreation
- Avondale Public Library
- Faces of Avondale
- Avondale Senior Center
- Care 1st Avondale Resource Center
- Avondale EDGE

Instagram



- CityofAvondaleAZ
- FacesofAvondale

Twitter



AZAvondale

YouTube

YouTube

Avondale Arizona

LinkedIn



City of Avondale AZ

flickr Flickr

AvondaleAZ

Websites

- City of Avondale Official Government www.AvondaleAZ.gov
- Avondale Libraries www.AvondaleLibrary.org
- The EDGE (Economic Development) www.AvondaleEDGE.com

Other Digital Ways to **Connect with Us**

Provide Feedback to Projects through aVOICE

www.AvondaleAZ.gov/aVOICE

Sign up for Email notifications www.AvondaleAZ.gov/subscribe

JOIN US! #AvondaleAZ #AvondaleMakingLivesBetter



City Hall Customer Convenience Hours:

MONDAY - THURSDAY, 7 am - 6 pm **CLOSED FRIDAYS**

City Offices and facilities will be closed in observance of the following holidays: MEMORIAL DAY: May 25 ▶ INDEPENDENCE DAY: July 4

Avondale RAVE Review is an official publication of the City of Avondale and is made available to Avondale residents as a public service.



It goes without saying that these are challenging times for everyone. We know that our residents and businesses are facing incredible challenges right now.

While the coronavirus pandemic has shifted the way we do business and provide service, we want you to know that your city government will continue to provide the essential services that you've come to depend on. Emergency services for when you dial 911. Police patrol to keep an eye on our neighborhoods. Trash and recycling pickup on your regular service day. Traffic signals and streets to keep vehicles moving. Safe, clean water from your tap. Home delivered meals for our senior citizens who need it. Building safety and fire inspections to keep our homes and businesses safe. Well maintained parks so that you can get a breath of fresh air (while maintaining healthy distancing, of course.)

And when things do get back to normal – and they will – we want to bring back all the things that are important to you: special events and festivals, youth, sports and senior programs, public libraries and playgrounds that are open, picnic ramadas to hold family gatherings, and more.

Until then, please follow the advice of public health professionals to keep yourselves and your families safe. Visit our website at www.avondaleaz.gov/ covid19.

We're in this together. We will get through it together.



Front Row (L to R): Vice Mayor Pat Dennis, CM Tina Conde, CM Veronica Malone Back Row (L to R): CM Mike Pineda, Mayor Kenn Weise, CM Bryan Kilgore, CM Curtis Nielson





- **ELECTION INFORMATION**
- **LIBRARY PROGRAMS**
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Avondale

www.AvondaleAZ.gov

If your household has not completed the Census, do it today!



ONLINE: my2020census.gov



BY PHONE: **844-330-2020** (Español 844-468-2020)



BY MAIL: Paper forms will still go to areas that have limited Internet access or are historically less likely to respond online.





iCount, 2020





ELECTION DAY IS AUGUST 4, 2020

ABOUT THIS ELECTION

The 2020 Primary Election Ballot will include candidates for the offices of Mayor and three Council Members as well as the City of Avondale "Home Rule" Proposition 431.

IMPORTANT DATES:

- ★ Monday, July 6, 2020 (by midnight)..... Last day to register to vote.
- ★ Wednesday, July 29, 2020Last day to mail in your ballot (suggested date)
- ★ Tuesday, August 4, 2020 ELECTION DAY!

CITY OF AVONDALE - "HOME RULE" PROPOSITION 431

Avondale voters are being asked to consider an extension of the alternative expenditure limitation – also known as the Home Rule. This proposition has been passed by voters every four years since 1981, and it is time to submit it to the voters again! The "Home Rule" Proposition does *NOT* affect tax rates.

- ★ A YES VOTE... continues local control over the City of Avondale budget by establishing the alternative expenditure limitation for the City of Avondale for the next four years.
- ★ A **NO VOTE**... has the effect of (i) not allowing the City of Avondale to continue local control over its expenditure limitation beyond the 2019-2020 fiscal year, (ii) causing the state-imposed expenditure formula to govern the City of Avondale budget and (iii) reducing the City's estimated annual budget capacity by a projected 50%.

Contact the City Clerk's Office for more information: cityclerk@avondaleaz.gov | www.avondaleaz.gov/elections | 623-333-1000

EL DÍA DE ELECCIONES ES EL 4 DE AGOSTO DE 2020

ACERCA DE ESTA ELECCIÓN

La boleta de las elecciones primarias 2020 incluirá candidatos para el cargo de Alcalde y tres miembros del Consejo, así como una propuesta 431 de "Home Rule" (gobierno autónomo) de la ciudad de Avondale.

Último día para registrarse y poder votar

- ★ 6 de julio de 2020a la medianoche
- ★ 29 de julio de 2020Último día para enviar por correo postal su boleta (fecha sugerida)
- ★ 4 de agosto de 2020¡DÍA DE ELECCIONES!

CIUDAD DE AVONDALE - PROPUESTA 431 DE "HOME RULE"

Se les pide a los votantes de Avondale que consideren una extensión de la limitación alternativa de gastos, también conocida como "Home Rule" (gobierno autónomo). ¡Los votantes han aprobado esta propuesta cada cuatro años desde 1981, y es hora de presentarla nuevamente a los votantes! La propuesta de gobierno autónomo *NO* afecta las tasas fiscales.

- ★ El VOTO POR "SÍ" ... continua el control local sobre el presupuesto de la ciudad de Avondale al establecer la limitación alternativa de gastos para la ciudad de Avondale durante los próximos cuatro años.
- ★ El VOTO POR "NO" ... tiene el efecto de (i) no permitir que la ciudad de Avondale continúe el control local sobre su limitación de gastos más allá del año fiscal 2019-2020, (ii) hacer que la fórmula de gastos impuesta por el estado gobierne el presupuesto de la ciudad de Avondale y (iii) reducir la capacidad presupuestaria anual estimada de la ciudad en aproximadamente un 50%.

Para más información, llame a la oficina del Secretario Municipal: cityclerk@avondaleaz.gov | www.avondaleaz.gov/elections | 623-333-1000

NDALE PUBLIC LIBRARIES

AVONDALE CIVIC CENTER LIBRARY

11350 W. Civic Center Dr. | (623) 333-2602

SAM GARCIA WESTERN AVENUE LIBRARY

495 E. Western Ave. (623) 333-2601

Visit our website, www.avondalelibrary.org, for updated library hours of operation, calendar of programs, library account login, access to our virtual library and to register for the Online Summer Reading Program. Follow and Like us at www.facebook.com/AvondaleLibrary



BOTH LIBRARIES WILL BE CLOSED THE FOLLOWING DATES IN 2020: May 25 (Memorial Day) and July 4 (Independence Day)



A free library card is available to all Maricopa County residents with a photo ID with current address or a photo ID with a separate proof of address (utility bill, post-marked mail, car registration, etc.). Non-Maricopa County residents may also obtain a card for \$40 per year with ID and proof of address.

Your Avondale Library card is valid at the Avondale Civic Center and Sam Garcia Western Avenue Libraries. Your library card allows home access to the Avondale Public Library catalog and research databases.



Discover the cloudLibrary app. All you need is a library card to gain access to a virtual inventory of more than 40,000 items and growing. Download the app, sign in to your Avondale Library, browse and read. It's that easy!

JOIN US! "IMAGINE YOUR STORY" AVONDALE PUBLIC LIBRARY ONLINE SUMMER READING PROGRAM

All Ages | June 1- August 1 | Read 1000 minutes this summer and earn a free book!



GET MORE FOR FREE WITH YOUR AVONDALE **PUBLIC LIBRARY CARD**

Your Avondale library card gives you **FREE access** to all of our digital products.



> 38,000+ titles

21 day rental



100,000+ titles

21 day rental



> 230,000+ titles



eMovies & TV

- > 25,000+ titles
- 3 day rental

Digital resources available on these devices: Android, iOS, Kindle, Kindle Fire HD (2015+)/HDX, Chromebook, Windows & Mac.

Please visit our Virtual Avondale Library website at www.avondalelibrary.org for details on these products and MORE!



AVONDALE YOUTH SPORTS

purpose and pleasure to family life. The

YOUTH COED SOCCER LEAGUE (AGES 5–12)

Fee \$45 (\$50NR) Leagues stress skill development, team work and good sportsmanship. Practices will be held on weeknights (coach's choice) and games played on Saturday mornings. Fee includes a team jersey and end of season medal.

Age Groups: 5 - 6 yrs | 7 - 9 yrs | 10 - 12 yrs

Friendship Park: 12325 W. McDowell Rd., Avondale

Registration Deadline: September 7 **Season:** September 21 – November 21

COED FALL FLAG FOOTBALL (AGES 7 – 12)

Fee: \$45 (\$50 NR) Practices will be held on Wednesday nights with games being played on Friday Nights.

Friendship Park: 12325 W. McDowell Rd. **Registration Deadline:** September 7 **Season:** September 23 - November 20

ADULT SOFTBALL LEAGUES

arts, dance, tumbling, drawing classes and more.

Register now for the City of Avondale's Adult Softball season, with 14 regular season games and end of season tournament.

Returning Team Fee: \$400 | New Team Fee: \$425

Festival Fields (101 E. Lower Buckeye Rd., Avondale)



Registration Deadline: September 7 Tuesday Men's League: Sep 15 - Nov 3 Thursday Coed League: Sep 17 - Nov 5 Sunday Coed League: Sep 20 - Nov 8





SPORTS



When it comes to celebrating July 4th or any holiday with consumer fireworks, the City of Avondale reminds residents and businesses to remember the Four B's to Celebrate Safely.



BE RESPONSIBLE

Use only legal fireworks, clean up fireworks debris



BE NEIGHBORLY

Be courteous, follow ordinances – not all people (or pets) are fans of fireworks



BE PREPARED

Have water nearby and put pets indoors



BE SAFE

Only adults should light fireworks

According to Arizona Revised Statutes §§ 36-1601 - 1610:

- ▶ Consumer fireworks are permissible for use during the following dates between May 4 May 6, June 24 July 6 and Dec. 24- Jan. 3 of each year and the second and third days of Diwali of each year.
- The sale of fireworks is permissible between April 25 May 6, May 20 July 6 and Dec. 10 Jan. 3 of each year and five days before the first day of Diwali through the third day of Diwali of each year.

Other important information:

- Fireworks may not be sold to persons under 16 years of age.
- ▶ Consumer fireworks use is **prohibited** on public property, including streets, city parks/open spaces.
- ▶ Consumer fireworks use is allowed on private property within city limits, with the owner's consent.
- Any person(s) found in violation of the permissible consumer firework restrictions or of setting off any products other than the permissible consumer fireworks will be subject to a criminal citation or complaint.
- The sale or use of any illegal fireworks in the city is subject to a fine of \$1000 for each violation.
- ▶ A person may be legally and financially liable for injuries caused by using any fireworks.

For a list of acceptable and nonacceptable consumer fireworks, to use or for purchase in Arizona, view the complete list of authorized items at www.avondaleaz.gov/fireworks.

According to Fire-Medical Department professionals, they have seen many injuries serious enough to require hospital treatment. Fireworks can result in severe burns, fractures, or scars, disfigurement or even death. Serious injuries each year typical from fireworks are harm to the eyes, head, or hands. Even sparklers, which are considered by many to be harmless, can reach temperatures of more than 1,000° F.

For specific information regarding approved use and sale of fireworks in Avondale, contact the Avondale Fire Marshal, at **(623) 333-6140**, email **fireprevention@avondaleaz.gov**.

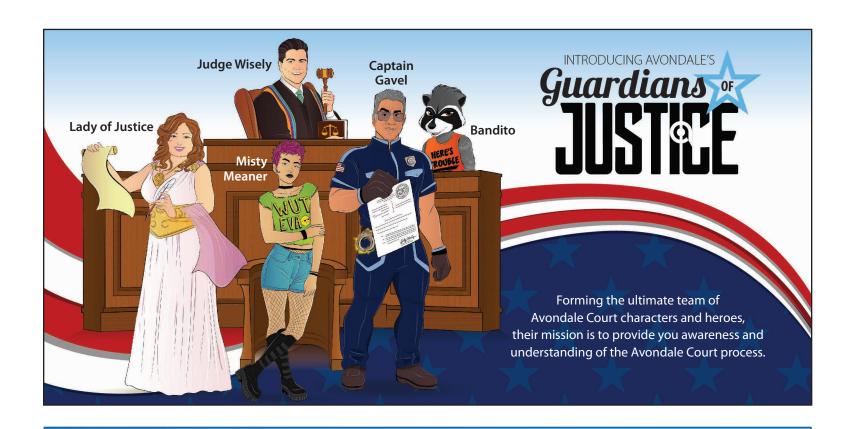
To report a violation please call **(623) 333-7001**. Call 9-1-1 in instances when the activity is in process and poses a threat or danger to others or yourself.

Para obtener información en español, visite nuestro sitio web de la ciudad: www.avondaleaz.gov/fireworks

#AvondaleCelebrateSafe







Do you (or does someone you know) have an outstanding warrant, overdue fines, or a suspended license that you would like to resolve?

QUASH AN ACTIVE WARRANT

 You will need to see the judge to become compliant on all charges (jail, classes, fines)

REINSTATE A DRIVER'S LICENSE

Resolve past due traffic fines

Avondale City Court offers a

Compliance Assistance Program

Avondale City Court

11325 W. Civic Center Dr. Avondale, AZ 85323 Call (623) 333-5800 for more information.



Be prepared to make a payment. Only applicable for suspended licenses and warrants out of Avondale City Court.



TIME FOR A **CAREER** CHANGE?

Serve with Honor Avondale

APPLY TODAY

www.avondaleaz.gov/jobs



Avondale Police Department | 11485 W Civic Center Dr. | Avondale, AZ | (623) 333-7000

Get to know Avondale Public Safety on Social Media







Avondale Fire & Medical

@AvondaleAZFireMedical

Drowning is a quick and silent killer.



6 Minutes Maximum

Kids can disappear under water in a split second. And within 6 minutes things can change forever.

In the time it takes to:

Get a towel

10 Seconds

a child can become submerged

Answer the phone

2 Minutes

a submerged child can lose consciousness

Answer the door

4-6 Minutes

a submerged child can sustain permanent brain damage or die

Distractions can wait.

A child who has slipped under the water can't.

This year, keeping kids safe around water can be as easy as A, B, C.

- Adult Supervision: Designate one responsible adult to actively watch children around water, no reading, texting, or phone calls!
- Barriers to Water: Have a self-closing, self-latching fence around the pool. Place alarms on sliding glass doors that alert when the door is opened. Keep pool furniture away from the pool fence. Keep the gate closed!
- Classes for Swimming and CPR: Take time to teach kids to swim. Kids can learn water safety at an early age. Anyone responsible for watching children should know how to swim and how to perform CPR.





Watch out for construction zones and drive safely.

STAY INFORMED:

Log on to www.avondaleaz.gov/traffic for updates on projects in your neighborhood or call (623) 333-4200. For a complete list of highway and freeway restrictions in the Phoenix area and around the state, visit ADOT's **Travel Information** site at **az511.gov** or **call 5-1-1**.

Avondale 50

Anticipated Start Date Fall 2020

Avondale 50 consists of 50.5 acres of land located directly south of Interstate 10 and west of 119th Avenue. As planned, the project consists of three (3) buildings totaling 718,200 square feet of speculative industrial space.

Developed by partners Opus Development and LaSalle Group, a range of light-industrial uses will include manufacturing, office, research and development, and distribution. The site will enjoy excellent access to the I-10 interchange at Fairway Drive, currently under construction, via Corporate Drive - to be extended west to Fairway Drive as part of this development.



Western Avenue Public Parking Lot Anticipated Completion Spring 2020

Look out for a new driveway entrance to the existing public parking lot located at Western Avenue and 6th Street. The new driveway will provide extra convenience to those vehicles wishing to access the public parking lot. The city will also install new perimeter curbing, landscaping, asphalt surface, striping, lighting and signage, which will make the parking lot more inviting.





New Crosswalks

McDowell Rd. & 119th Ave., Lower Buckeye Road & Central Ave.

The City has installed 2 new crosswalks at McDowell Road & 119th Avenue and at Lower Buckeye Road & Central Avenue (at the entrance of Festival Fields Park). Each of the crosswalks include a Rectangular Rapid Flashing Beacon that allows a pedestrian to push a button, which actuates blinking lights as a visual cue to approaching vehicles to stop. Roadway speed on McDowell Road has been reduced from 40 mph to 35 mph.



What is STORMWATER?

Stormwater is the runoff which is generated when rain flows over land and surfaces such as concrete driveways, sidewalks, streets, parking lots and rooftops, and does not percolate into the ground. To learn more about what you can do to help protect the City's stormwater, visit www.azstorm.org/ stormwater-101/what-you-can-do.

The City of Avondale is a member of STORM.

RIDE ON WITH AVONDALE TRANSIT

Park-and-Ride to Downtown Phoenix from Avondale Transit Center

Why fight traffic when Valley Metro can do the driving?

Drive to the park-and-ride in Avondale and catch Express Route 563 to downtown Phoenix.

Please visit www.valleymetro.org/news/ service-impacts-due-covid-19 for the most current schedule information.

Avondale Transit Center is conveniently located off the I-10 and Avondale Blvd. (11395 W. Dale Earnhardt Dr.)

(602) 253-5000 | TTY(602) 251-2039

VALLEY METRO

► Avondale Community Center

Cashion Community

School

Corte Sierra Elementary

valleymetro.org



Shape your future >

Census 2020 Fill out your Census my2020census.gov





Roads

La Joya High School

▶ Palm Valley Marketplace

▶ Target

▶ Main Event, Park 10 Retail → Tolleson City Hall

► Tolleson City Crossings

▶ Estrella Mountain Community College

Festival Fields

Gateway Pavilions

Garden Lakes Community

▶ Walmart

▶ West Valley Hospital

Westview High School



Care1st Avondale Resource Center

Southwest Valley residents seeking access to housing and human services have a one-stop shop facility in Avondale.

Services Offered Include:

- ▶ Tutoring in English and literacy
- ▶ Teen pregnancy support
- ▶ Employment services
- Parent education
- ▶ AHCCCS, TANF, SNAP and Affordable Care Act **Application and Enrollment**
- ▶ WIC (Women, Infant and Children) Services
- ▶ Rental and utility assistance
- Citizenship classes
- Medicare benefits counseling
- ▶ Housing assistance, programs and referrals
- Legal aid services
- ▶ Domestic violence support groups
- Veteran resources

The first of its kind in the Southwest Valley, this multifaceted hub for human services is made possible by the innovative public/private partnership between Care1st Health Plan of Arizona, Inc., First Things First and the City of Avondale. Services are funded in part under contract with the State of Arizona.

★ TEMPORARY Hours of Operation ★

Mon. - Thur., 8 am to 5 pm; Friday, 9 am to 5 pm **Closed Saturdays**









Care1st Avondale Resource Center

Neighborhood & Family Services Department 328 W. Western Ave. | Avondale, AZ 85323 | (623) 333-2703 Email: ResourceCenter@avondaleaz.gov | www.avondaleaz.gov/nfs Services listed below are offered at one convenient location and are FREE to all. You do not have to be an Avondale resident to participate.

ADELANTE HEALTHCARE WIC



Apply or renew WIC benefits. Most services can be done over the phone, please call the Care1st Avondale Resource Center to speak to a WIC representative for information or to apply for or renew benefits.

HELPING FAMILIES IN NEED







Apply or renew AHCCCS, SNAP, KidsCare or TANF benefits as well as enroll in the Health Insurance Marketplace during enrollment period. By appointment only. Please call 1 (800) 298-4346 to set up an appointment.



KIDS CAFÉ SUMMER FOOD PROGRAM

Children up to 18 years old can enjoy a free, healthy meal and an activity this summer. Kids Café is a USDA program that ensures children have access to healthy meals while school is out.



Lunches available **Monday - Friday** May 26 to July 31 11 am to 1 pm



We will monitor CDC quidelines and directives based on the COVID-19 response to minimize the potential spread of illness. The program may be postponed or modified accordingly.

Care1st Avondale Resource Center

328 W. Western Ave. Avondale

Call (623) 333-2703 for more information.

★TEMPORARY HOURS OF OPERATION ★

M - Th, 8 am to 5 pm; Fri, 9 am to 5 pm; Closed Saturdays

ACTIVE ADULT PROGRAMS

The Avondale Senior Center provides a variety of resources for seniors and those with disabilities. Offering exercise, activities, special events, excursions, daily lunch, home delivered meal service, volunteer opportunities, food assistance programs, and helpful resources to help you lead an active and full lifestyle.

Avondale Senior Center
1007 S. 3rd Street, Avondale
Please visit our website or call
(623) 333-2705 for
current hours of operation



To qualify for these programs, participants must be at least 60 years of age or with a disability. Program registration packets are available online or at the Avondale Senior Center.

Avondale

www.AvondaleAZ.gov/seniors | www.facebook.com/AvondaleSeniorCenter









FAIR HOUSING

The City of Avondale is committed to affirmatively furthering fair housing and ensuring that all persons are given equal access to housing and housing services. All persons have the right to pursue the housing of their choice. If you would like to learn more about the Fair Housing Act or if you feel you have been discriminated against, please contact the Fair Housing Liaison for more information regarding upcoming workshops or for referral information by calling the Neighborhood and Family Services Department at (623) 333-2706.







PUBLIC WORKS...HERE TO SERVE YOU!

399 E. Lower Buckeye Road | www.avondaleaz.gov/publicworks Hours of operation, M - Th 7 am - 6 pm; Closed Fridays

Do you have questions about bulk trash pickup, recycling, water quality, concerns about clogged pipes, or water conservation and how to save money on your water bill? Ask your public works staff!

Email: publicworks@avondaleaz.gov or Phone: (623) 333-4400

Water Bill Questions? Contact Customer Service: (623) 333-2005

NO TRASH & RECYCLING SERVICE ON CITY OBSERVED HOLIDAYS

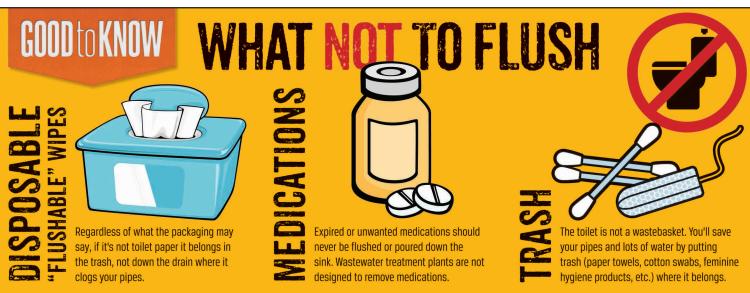


City Observed Holidays:

★ Memorial Day Monday, May 25

The remainder of the week following a holiday listed above, trash and recycling service will move one day AFTER your normally scheduled pickup day. For the full holiday service schedule visit: www.avondaleaz.gov/publicworks





PLEASE FLUSH RESPONSIBLY >> ONLY YOUR PERSONAL CONTRIBUTIONS

Items are being flushed or poured down the drain that are incompatible with our wastewater system. As a result, they are causing down-time and damage to the City's equipment. Costly emergency maintenance must be performed – if not corrected, unsafe conditions could soon develop in our neighborhoods.

The label may say "flushable," but these items are clogging and contaminating our wastewater, making it difficult to treat into clean reusable water. These items may even damage residential pipes causing costly repairs for home and business owners. Please discontinue flushing these products to ensure safe, reliable, and affordable wastewater services.

https://nextdoor.com/agency/city-of-avondale



Public Works
Profile

Water Conservat

<u>Avondale</u>

Avondale Public Works Dept is part of your neighborhood network. You can join us on Nextdoor to receive safety alerts, water conservations tips, get reminders about bulk trash pick ups, holiday sanitation schedules, and much more.



Getting TO KNOW youl 200

WATER QUALITY

Avondale supplies an average of 12 million gallons of high-quality drinking water every day to our residential, business and industrial customers while meeting or exceeding all health and safety standards set by local, state and federal regulators. Avondale's water is pumped up from the West Salt River Valley Sub-Basin aquifer. Aquifers are underground sources of freshwater. Using wells and pumps, water is brought up from the subsurface to be treated.

A key part of treatment is adding chlorine to the water to ensure that microorganisms will not grow, and this is called disinfection. Since drinking water systems travel varying distances to homes, it is important that a small free chlorine residual is maintained to

ensure that the water is bacteria-free from treatment to your tap!

Water operators, environmental coordinators, and environmental technicians are continually sampling water before treatment, during the treatment process, when it enters the distribution system, and at various sample stations throughout Avondale.

Up to 100 tests a day are performed on the drinking water you receive at your home or business. These tests are repeated day after day to make sure your water meets every health and safety standard set by the state and federal government. Federal law requires that once each year, suppliers of tap water prepare a report about the



quality of your tap water. This report, called a "Consumer Confidence Report (CCR)," includes valuable information about your drinking water, its source and quality. Look for your CCR report in the mail around mid-June.

FREQUENTLY ASKED QUESTIONS ABOUT TASTE, COLOR, ODOR

- "Chlorine, chemical, medicinal" This can be caused by the addition of chlorine. To improve taste and odor, place a slice of lemon in your water, leave a container of water uncapped for 30-60 minutes and place it in the refrigerator, or use a filter on your faucet or refrigerator. (Be sure to change filters according to manufacturer's instructions.)
- "Sulfur/rotten eggs" This can be caused by bacteria growing in your sink drain/water heater. Clean and disinfect the drain by treating it with baking soda and white vinegar. Pour one cup of baking soda in the drain opening, followed by one cup of white vinegar. After 10 minutes, pour boiled or hot water into the drain. Repeat as necessary. This can be done at all drains.
- "Metallic" This can be due to minerals in your home's pipes.

- "Brown, red, orange, yellow" Caused by rusted iron from various sources such as aging water heaters, poorly maintained water softeners/filters and in rare cases when water is disturbed in pipes during main line flushing or repair. Not a health issue, but if desired, filters can remove rust deposits.
- "Milky or cloudy" Small air bubbles can be trapped in your water. If you're experiencing this, simply set your glass down and the air bubbles will dissipate, or install a new aerator on your faucet(s).
- Do I need to use water filters or water softeners at home to make my water safe? Water filters are typically not necessary unless advised by your physician or desired as a personal choice. If you choose to use filters or water softeners be sure to follow manufacturers' maintenance instructions.

ARE YOU READY?

SAND, BAGS & STORM SAFETY

Public Works provides **SAND & BAGS FREE OF CHARGE** to residents at the Municipal Operations Service Center, 395 E Lower Buckeye Road, Monday-Thursday, 7 am - 5 pm

Residents are asked to bring their own shovel to fill sandbags.

If you need assistance filling sandbags, call Public Works at (623) 333-4400.

Visit www.avondaleaz.gov/publicworks for more information.



KEP CALM AND CARRY OUT

Support your local businesses! #AvondaleReadytoServe



For a list of Avondale eateries open for takeout, delivery, and/or drive-thru, please visit:

www.AvondaleEDGE.com/ReadytoServe

